**Instructions:**

1. This work should be done individually. But you are allowed to discuss with your colleague.
2. Mark will be given to the exercises that submit at the end of the lab session.
3. All your assumption and work (including your calculation) must be clearly stated in this lab sheet.
4. You are required to develop your charts by using the tools provided.
5. Submit softcopy at the end of lab session.

Tasks:

Q1. Requirements elicitation aims at reconciling domain knowledge requirements and use case requirements. Explain the difference between these two kinds of requirements.

Q2. What is the difference between a survey and a questionnaire in requirements determination and similar tasks?

Q3.How are actors in a business use case diagram different from external entities in a context diagram?